CENTRAL COAST

Medical Group Name	Primary Care Physician Access		Specialist Access	Overall Access	After Hours Services		
	Routine Care	Urgent Illness	Overall access to specialists appointments	Composite score of access to all providers	Correct Emergency Instructions	Call Back After Hours	Urgent Care Available?
Statewide Average	82	78	83	74	89	72	N/R
San Luis Obispo Select IPA	78	71-	84	73	80	N/R	NO
Sansum- Santa Barbara Medical Foundation	78-	69-	81	71-	96	N/R	YES
Santa Barbara Select IPA Medical Group	87+	85+	90	82+	67	81+	YES
Sea View IPA*	83	79	84	74	N/A	69	YES

Statistical tests were used to calculate rates significantly above or below the statewide average.

+ Above Statewide Average	- Below statewide average
---------------------------	---------------------------

NR - Not reported because sample size or response rate too low for statistically valid results.

12/26/07

^{*}This Medical Group belongs to the new Blue Shield NetValue Health Plan which is available January 1, 2008.